WORLDPAC

WORLDPAC delivers "the *Right Part* at the *Right Time*"

Since 1969 WORLDPAC has imported and distributed original equipment (OE) quality automotive replacement parts to the import repair specialty market. WORLDPAC also provides a variety of service options to ensure the continued success of the Independent Service Center.

WORLDPAC Products

WORLDPAC has a product offering that covers 39 late model import and domestic carlines with over 100,000 parts imported directly from the most respected OE manufacturers in the automotive industry.

Obtaining parts from WORLDPAC has never been easier! SpeedDIAL Next Generation, the industry leading, free, online catalog and fulfillment order system, includes innovative features:

- 24x7 Online Access
- Self-Service Returns
- High-Resolution Color Product Images
- Real-Time Availability of Over 100,000 Parts
- VIN Decoder (to pinpoint specific vehicle products)
- Integrated AAIA ACES Vehicle Identification Recognition
- Pricing and Availability for Multiple Product Brands per Search
- Dealer List and Cost

WORLDPAC Distribution

80+ strategically located WORLDPAC facilities provide multiple same-day delivery options to Independent Service Centers in most major metro areas throughout North America (Canada and USA).

Digital Driver tracking technology allows WORLDPAC to provide real-time delivery estimates, prompt and accurate order fulfillment, and immediate delivery confirmation to ensure WORLDPAC customers receive the *Right Part* at the *Right Time*!

WORLDPAC Customer Support Programs

WORLDPAC is committed to the success of the Independent Service Center. With VIP access to a comprehensive mix of support programs, WORLDPAC customers grow their business with the assistance of Customer Marketing Solutions (CMS) and the WORLDPAC Training Institute (WTI):

- Customer Retention Programs (MechanicNet, Newsletters, Shop Calendars)
- WORLDPAC Assist Diagnostic Program
- Advanced Technical Training for Import Carlines
- Business Development Training