

# The 3 P's of a HIGH PERFORMING SHOP



For Shop Owners and Management who are looking to stop the day-to-day chaos with a system that works!

Without clearly documented Policies, Processes and Procedures, your business operations are likely to fall short on quality, accuracy and efficiency. That's bad for business. **Learn how to take the headaches and risks out of everyday tasks.**

- **Policy** – to guide your day-to-day actions and protect your business financially and legally
- **Processes** - to improve shop efficiency and productivity
- **Procedures** - to manage and control your operations more effectively
- Examine the Repair Order Process - from cradle to grave
- Eliminate the need and desire to micromanage employees
- Save time and resources in your daily operations

**Bring your shop to a new level of High Performance!**

**1 DAY  
CLASS**

**DATE:**  
Saturday,  
February 1st, 2020

**TIME:**  
8 am - 5 pm

**CLASS ID:**  
BD3436

**LOCATION:**  
Crowne Plaza  
260 Mall Blvd.  
King of Prussia, PA 19406  
(610) 265 - 7500

**COST:**  
\$325 per student (meals included)

**INSTRUCTOR:**  
Kim Auernheimer

Register at [www.worldpac.com](http://www.worldpac.com) under Business Development Seminar or call your WORLD PAC associate at 1-800-888-9982 x5470

