

WORLD PAC delivers "the Right Part at the Right Time"

Since 1969 WORLD PAC has imported and distributed original equipment (OE) quality automotive replacement parts to the import repair specialty market. WORLD PAC also provides a variety of service options to ensure the continued success of the Independent Service Center.

WORLD PAC Products

WORLD PAC has a product offering that covers 39 late model import and domestic carlines with over 100,000 parts imported directly from the most respected OE manufacturers in the automotive industry.

Obtaining parts from WORLD PAC has never been easier! SpeedDIAL Next Generation, the industry leading, free, online catalog and fulfillment order system, includes innovative features:

- 24x7 Online Access
- Self-Service Returns
- High-Resolution Color Product Images
- Real-Time Availability of Over 100,000 Parts
- VIN Decoder (to pinpoint specific vehicle products)
- Integrated AAIA ACES Vehicle Identification Recognition
- Pricing and Availability for Multiple Product Brands per Search
- Dealer List and Cost



WORLD PAC Distribution

80+ strategically located WORLD PAC facilities provide multiple same-day delivery options to Independent Service Centers in most major metro areas throughout North America (USA and Canada).

Digital Driver tracking technology allows WORLD PAC to provide real-time delivery estimates, prompt and accurate order fulfillment, and immediate delivery confirmation to ensure WORLD PAC customers receive the **Right Part at the Right Time!**

WORLD PAC Customer Support Programs

WORLD PAC is committed to the success of the Independent Service Center. With VIP access to a comprehensive mix of support programs, WORLD PAC customers grow their business with the assistance of Customer Marketing Solutions (CMS) and the WORLD PAC Training Institute (WTI):

- Acquisition Marketing Programs (New Mover Direct Mail, Customer Acquisition)
- Retention Marketing Programs (MechanicNet, Newsletters, Lost Customer, Shop Calendars, Customer Satisfaction Index (CSI) Surveys)
- WORLD PAC Assist Diagnostic Program
- Advanced Technical Training for Import Carlines
- Business Development Training

