



## CUSTOMER SATISFACTION INDEX ENROLLMENT FORM

### SHOP INFORMATION

Shop Name				
Shop Address				
City		State		Zip
Shop Telephone Number	(      )			
Toll Free/Additional Telephone Number	(      )			
Fax Number	(      )			
Shop Email				

CONTACT PERSON	
Name	
Title	
Phone #	(      )
FAX #	(      )

### REPAIR ORDER INFORMATION

The minimum number of repair orders allowed per month to qualify for the WORLD PAC special pricing is 50 (\$2.25 x 50 = \$112.50 per month). 201 or more repair orders per month will be billed at the rate of \$2.00 each. The CSI billing will be added to your regular WORLD PAC account and is subject to the same payment terms.

Customer Research, Inc., will need the following information from the repair orders to be surveyed:

- 1) Customer name
- 2) Primary telephone number
- 3) Repair order date
- 4) Repair order number
- 5) Service advisor
- 6) Technician

What is the average number of repair orders that you would submit in a month? \_\_\_\_\_

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Fax your completed enrollment form to: Customer Research, Inc., at (206) 242-9970**

For personal assistance call:  
Customer Research, Inc., 1-800-886-3472 or email: [CSI@CustomerResearch.com](mailto:CSI@CustomerResearch.com)